

Privacy Policy

King Spa, located at Thomas de Keyserstraat 63, 7545 BC Enschede, is responsible for the processing of personal data as shown in this privacy policy.

Contact Details

www.kingspa-enschede.nl

Thomas de Keyserstraat 63, 7545 BC Enschede

085 08 05 623

Maurice de Graaf is the Data Protection Officer of King Spa. He can be reached at info@kingspa-enschede.nl.

Personal Data We Process

King Spa processes your personal data because you use our services and/or because you provide them to us. Below is an overview of the personal data we process:

- First and last name
- Address details
- Phone number
- Email address
- IP address
- Other personal data you actively provide, for example by creating a profile on this website, in correspondence, and by phone
- Location data
- Data about your activities on our website
- Data about your browsing behavior across different websites
- List of customer contact details via an app
- Internet browser and device type
- Bank account number
- Credit card details
- Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old unless they have permission from parents or guardians. However, we cannot check if a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children to prevent data about children from being collected without parental consent. If you believe that we have collected personal data about a minor without this consent, please contact us at info@kingspa-enschede.nl, and we will delete this information.

Special and/or Sensitive Personal Data We Process

King Spa processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or advertising brochure
- To call or email you if necessary to carry out our services

- To inform you about changes to our services and products
- To offer you the possibility to create an account
- To deliver goods and services to you
- King Spa analyzes your behavior on the website to improve the website and tailor the range of products and services to your preferences.
- King Spa tracks your browsing habits across various websites with which we tailor our products and services to your needs.
- King Spa also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

How Long We Store Personal Data

King Spa does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected.

Sharing Personal Data with Third Parties

King Spa does not sell your data to third parties and only provides it if necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data on our behalf, we enter into a processing agreement to ensure the same level of security and confidentiality of your data. King Spa remains responsible for these processing operations.

View, Modify, or Delete Data

You have the right to access, correct, or delete your personal data. You can do this yourself through the personal settings of your account. In addition, you have the right to withdraw your consent for data processing or to object to the processing of your personal data by our company and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you. If you want to use your right of objection and/or right to data portability or if you have other questions/comments about data processing, send a specified request to info@kingspa-enschede.nl. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number, and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. King Spa will respond to your request as soon as possible, but in any case within four weeks. King Spa also wants to point out that you have the opportunity to file a complaint with the national supervisor, the Personal Data Authority. This can be done via the following link.

How We Protect Personal Data

King Spa takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you feel that your data is not properly secured or there are indications of misuse, please contact our customer service or at info@kingspa-enschede.nl. King Spa has taken the following measures to secure your personal data:

- Security software, such as a virus scanner and firewall.
- TLS (formerly SSL) We send your data via a secure internet connection. You can see this from the address bar <https> and the padlock in the address bar.

- DKIM, SPF, and DMARC are three internet standards we use to prevent you from receiving emails on our behalf that contain viruses, are spam, or are intended to obtain personal (login) data.
- DNSSEC is an additional security (in addition to DNS) for converting a domain name (<https://www.kingsspa-enschede.nl>) to its associated IP address; it is provided with a digital signature. You can have that signature automatically checked. This way we prevent you from being redirected to a false IP address.

King Spa, located at Thomas de Keyserstraat 63, 7545 BC Enschede, registered with the Chamber of Commerce under CoC-number 85170372, is responsible for the processing of personal data as shown in this privacy policy.